

THE URBANA FREE LIBRARY

SUMMARY STATISTICS

Fiscal Year 2008/2009

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	2007/2008	Percent Change	2008/2009	Percent of Library Total 2008/2009
CIRCULATION BY ITEM				
Adult Services items	535,056	-3	519,267	66
Children's Services items	228,796	-9	209,196	26
MyMediaMall downloaded items	NA		1,402	
Interloan items borrowed	57,539	8	61,987	8
Total Circulation at Urbana	821,391	-4	791,852	100
INTERLOAN lent to other libraries	82,940	4	86,427	
CIRCULATION BY CARDHOLDER				
Circulation to Urbana cardholders	627,651	0	626,533	80
Circulation to reciprocal cardholders	189,174	-16	158,927	20
Total Circulation at Urbana	816,825	-4	785,460	100
COLLECTION				
Adult Services	194,340	3	199,874	64
Children's Services	76,019	6	80,369	26
Archives	32,872	1	33,064	11
Electronic databases	49		50	0
Total Collection (items held at end of year)	303,280	3	313,357	100
QUESTIONS ASKED				
Adult Services	69,416	2	70,463	59
Children's Services	37,366	0	37,352	31
Archives	11,720	-2	11,443	10
Total Questions	118,502	1	119,258	100
PUBLIC COMPUTER SESSIONS				
Adult Services	84,958	5	89,541	83
Children's Services	14,386	5	15,036	14
Archives	3,056	0	3,067	3
Total Computer Sessions (excludes online catalog)	102,400	5	107,644	100
PATRON COUNTS				
Library cards (held at end of year)	13,559	0	13,525	
Archives users	3,978	-12	3,498	
Door count	469,380	0	468,110	
UFL webpage users (unique visits)	NA		438,231	
PROGRAMS & PR EVENTS				
Programs	670	0	671	
Program attendance	24,340	0	24,227	
PR events	36	83	66	
Public contacts at PR events	5,354	54	8,250	

NOTES:

December 2007 - January 2008, Champaign Public Library was closed for a month.

January 2008, The Urbana Free Library lengthened loan periods for entertainment DVDs.

June 2009, The Urbana Free Library lengthened loan periods for books, audiobooks, and educational DVDs.

THE URBANA FREE LIBRARY
Circulation & Collection by Format

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CIRCULATION BY FORMAT	2007/2008	Percent Change	2008/2009	Percent of Total Circulation 2008/2009
Books	433,015	-6	407,533	51
Magazines (issues)	24,218	-11	21,622	3
Audiobooks	21,776	-3	21,077	3
Audio Music	89,277	-8	82,386	10
Educational Videos/DVDs/CD-ROMs	28,572	-13	24,891	3
Entertainment Videos/DVDs	166,994	2	170,954	22
MyMediaMall downloaded items (all formats)	NA		1,402	0
Interloan items borrowed (all formats)	<u>57,539</u>	<u>8</u>	<u>61,987</u>	<u>8</u>
TOTAL LIBRARY CIRCULATION	821,391	-4	791,852	100

COLLECTION BY FORMAT	Items Held at end of 2007/2008	Percent Change	Items Held at end of 2008/2009	Percent of Total Collection 2008/2009
Books	245,389	5	256,637	82
Magazine titles (print and microfilm)	1,129	0	1,129	0
Newspaper titles (print and microfilm)	125	0	125	0
Microforms, other	4,415	0	4,400	1
Maps	450	0	450	0
Photographs	11,277	0	11,277	4
Collections	430	0	430	0
Audiobooks	4,498	2	4,610	1
Audio Music	17,446	9	19,077	6
Educational Videos/DVDs/CD-ROMs	6,164	-5	5,828	2
Entertainment Videos/DVDs	<u>11,908</u>	<u>-22</u>	<u>9,344</u>	<u>3</u>
TOTAL LIBRARY COLLECTION	303,231	3	313,307	100

COLLECTION BY FORMAT MONTHLY ACTIVITY	Items Held at start of 2008/2009	Items Added	Items Withdrawn	Net Change	Items Held at end of 2008/2009
Books	245,389	16,449	5,201	11,248	256,637
Magazine titles (print and microfilm)	1,129	5	5	0	1,129
Newspaper titles (print and microfilm)	125	0	0	0	125
Microforms, other	4,415	0	15	-15	4,400
Maps	450	0	0	0	450
Photographs	11,277	0	0	0	11,277
Collections	430	0	0	0	430
Audiobooks	4,498	622	510	112	4,610
Audio Music	17,446	1,836	205	1,631	19,077
Educational Videos/DVDs/CD-ROMs	6,164	539	875	-336	5,828
Entertainment Videos/DVDs	<u>11,908</u>	<u>2,361</u>	<u>4,925</u>	<u>-2,564</u>	<u>9,344</u>
TOTAL COLLECTION ACTIVITY	303,231	21,812	11,736	10,076	313,307

QUESTIONS ASKED	2007/2008	Percent Change	2008/2009	Percent of Total Questions 2008/2009
Adult Services				
Reference	44,665	-4	42,775	36
Holds	7,767	22	9,508	8
Other	16,984	7	18,180	15
Total Adult Questions	69,416	2	70,463	59
Children's Services				
Reference	11,561	-5	10,975	9
Holds	4,007	-8	3,698	3
Other	21,798	4	22,679	19
Total Children's Questions	37,366	0	37,352	31
Archives				
Reference	9,989	-18	8,150	7
Other	1,731	90	3,293	3
Total Archives Questions	11,720	-2	11,443	10
TOTAL QUESTIONS ASKED	118,502	1	119,258	100

PUBLIC COMPUTER SESSIONS (excludes online catalog)	2007/2008	Percent Change	2008/2009	Percent of Total Sessions 2008/2009
Adult & Teen Internet sessions	70,281	11	77,799	72
Express Internet sessions	8,916	0	8,916	8
Parent Internet sessions	3,557	11	3,939	4
Child Internet sessions	2,783	49	4,138	4
Archives Internet sessions	3,056	0	3,067	3
Total Internet sessions	88,593	10	97,859	91
Total word processing sessions (Adult)	5,761	-51	2,826	3
Total CD-ROM game sessions (Children's)	8,046	-14	6,959	6
TOTAL COMPUTER SESSIONS	102,400	5	107,644	100

ONLINE ACCESS	2007/2008	Percent Change	2008/2009
UFL webpages viewed	823,891	19	984,507
UFL webpage users (unique visits)	NA		438,231
Online catalog searches	645,479	-4	621,429

THE URBANA FREE LIBRARY
Patron Statistics

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LIBRARY CARDS HELD	Cards Held at end of 2007/2008	Percent Change	Cards Held at end of 2008/2009	Percent of Total Cards 2008/2009
Residents adult	11,678		11,697	86
Residents jr/sr high school	846		720	5
Residents child	699		749	6
Total Resident Cards	13,223	0	13,166	97
Non-residents adult	271		285	2
Non-residents jr/sr high school	33		40	0
Non-residents child	32		34	0
Total Non-Resident Cards	336	7	359	3
TOTAL LIBRARY CARDS HELD	13,559	0	13,525	100

LIBRARY CARDS MONTHLY ACTIVITY	2007/2008	Percent Change	2008/2009	Percent of Cards Issued 2008/2009
Residents adult	3,265		3,157	49
Residents jr/sr high school	233		208	3
Residents child	240		288	4
Non-residents adult	120		95	1
Non-residents jr/sr high school	13		33	1
Non-residents child	17		27	0
Total New Cards	3,888	-2	3,808	59
Residents adult	2,204		2,104	33
Residents jr/sr high school	189		193	3
Residents child	116		122	2
Non-residents adult	195		200	3
Non-residents jr/sr high school	27		27	0
Non-residents child	17		13	0
Total Cards Renewed	2,748	-3	2,659	41
TOTAL LIBRARY CARDS ISSUED	6,636	-3	6,467	100

ARCHIVES USERS	2007/2008	Percent Change	2008/2009	Percent of Archives Users 2008/2009
Urbana	1,518	-19	1,227	35
Champaign	863	-6	813	23
Champaign County	822	-5	781	22
Illinois	263	19	312	9
Out of state	512	-29	365	10
TOTAL ARCHIVES USERS	3,978	-12	3,498	100

THE URBANA FREE LIBRARY
Circulation Detail
(excludes downloads and interloan)

Fiscal Year 2008/2009
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ADULT CIRCULATION	2007/2008	Percent Change	2008/2009	Percent of Adult Circ 2008/2009	Percent of Total Circ 2008/2009
Nonfiction books	117,562	-4	113,108	22	14
Fiction hardback books	107,295	-1	106,242	20	13
Fiction paperback books	28,847	-2	28,334	5	4
Large print books	6,661	-2	6,509	1	1
Total Adult Books	260,365	-2	254,193	49	32
Total Adult VF & Magazines (issues)	21,928	-8	20,262	4	3
Audiobooks on tape	3,876	-38	2,409	0	0
Audiobooks on disc	11,128	11	12,373	2	2
Music CDs	86,014	-8	78,997	15	10
Total Adult Audio	101,018	-7	93,779	18	12
Educational videos	5,695	-35	3,683	1	0
Educational DVDs	9,224	0	9,236	2	1
Entertainment videos	32,413	-55	14,537	3	2
Entertainment DVDs	104,413	18	123,577	24	16
Total Adult Video	151,745	0	151,033	29	19
TOTAL ADULT CIRCULATION (excludes downloads and interloan)	535,056	-3	519,267	100	66

CHILDREN'S CIRCULATION	2007/2008	Percent Change	2008/2009	Percent of Child Circ 2008/2009	Percent of Total Circ 2008/2009
Nonfiction books	52,518	-14	45,423	22	6
Fiction hardback books	18,521	-14	15,856	8	2
Fiction paperback books	12,997	2	13,281	6	2
Easy books	78,160	-13	68,128	33	9
Baby books	10,454	2	10,652	5	1
Total Children's Books	172,650	-11	153,340	73	19
Total Children's Magazines (issues)	2,290	-41	1,360	1	0
Audiobooks on tape	1,400	-48	722	0	0
Audiobooks on disc	5,372	4	5,573	3	1
Music cassettes & CDs	3,263	4	3,389	2	0
Total Children's Audio	10,035	-3	9,684	5	1
Educational CD-ROMs	5,275	-36	3,375	2	0
Educational videos	3,409	-14	2,917	1	0
Educational DVDs	4,969	14	5,680	3	
Entertainment videos	9,472	-28	6,797	3	1
Entertainment DVDs	20,696	26	26,043	12	3
Total Children's Video	43,821	2	44,812	21	6
TOTAL CHILD CIRCULATION (excludes downloads and interloan)	228,796	-9	209,196	100	26

THE URBANA FREE LIBRARY
Adult Collection Detail

Fiscal Year 2008/2009
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ADULT COLLECTION	Items Held at end of 2007/2008	Percent Change	Items Held at end of 2008/2009	Percent of Adult Coll 2008/2009	Percent of Total Coll 2008/2009
Reference books	4,195	0	4,180	2	1
Nonfiction books	64,776	7	69,171	35	22
Fiction hardback books	62,477	2	64,034	32	20
Fiction paperback books	25,103	4	26,139	13	8
Large print books	5,625	5	5,893	3	2
Total Adult Books	162,176	4	169,417	85	54
Total Adult Magazines (titles)	438	0	438	0	0
Total Adult Newspapers (titles)	19	0	19	0	0
Audiobooks on tape	1,844	-28	1,319	1	0
Audiobooks on disc	1,090	34	1,466	1	0
Music CDs	15,873	10	17,442	9	6
Total Adult Audio	18,807	8	20,227	10	6
Educational videos	2,593	-31	1,787	1	1
Educational DVDs	1,228	29	1,586	1	1
Entertainment videos	5,092	-86	724	0	0
Entertainment DVDs	3,987	42	5,676	3	2
Total Adult Video	12,900	-24	9,773	5	3
TOTAL ADULT COLLECTION	194,340	3	199,874	100	64

ADULT COLLECTION MONTHLY ACTIVITY	Items Held at start of 2008/2009	Items Added	Items Withdrawn	Net Change	Items Held at end of 2008/2009
Reference books	4,195	140	155	-15	4,180
Nonfiction books	64,776	4,977	582	4,395	69,171
Fiction hardback books	62,477	3,596	2,039	1,557	64,034
Fiction paperback books	25,103	1,945	909	1,036	26,139
Large print books	5,625	295	27	268	5,893
Total Adult Books	162,176	10,953	3,712	7,241	169,417
Total Adult Magazines (titles)	438	0	0	0	438
Total Adult Newspapers (titles)	19	0	0	0	19
Audiobooks on tape	1,844	3	528	-525	1,319
Audiobooks on disc	1,090	356	-20	376	1,466
Music CDs	15,873	1,699	130	1,569	17,442
Total Adult Audio	18,807	2,058	638	1,420	20,227
Educational videos	2,593	0	806	-806	1,787
Educational DVDs	1,228	415	57	358	1,586
Entertainment videos	5,092	0	4,368	-4,368	724
Entertainment DVDs	3,987	1,856	167	1,689	5,676
Total Adult Video	12,900	2,271	5,398	-3,127	9,773
TOTAL ADULT COLLECTION	194,340	15,282	9,748	5,534	199,874

THE URBANA FREE LIBRARY
Children's Collection Detail

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CHILDREN'S COLLECTION	Items Held at end of 2007/2008	Percent Change	Items Held at end of 2008/2009	Percent of Child Coll 2008/2009	Percent of Total Coll 2008/2009
Reference books	1,471	3	1,515	2	0
Nonfiction books	30,890	5	32,383	40	10
Fiction hardback books	11,231	7	12,067	15	4
Fiction paperback books	3,016	5	3,156	4	1
Easy books	20,228	6	21,445	27	7
Baby books	1,288	5	1,358	2	0
Total Children's Books	68,124	6	71,924	89	23
Total Children's Magazines (titles)	55	0	55	0	0
Audiobooks on tape	645	-3	627	1	0
Audiobooks on disc	579	48	858	1	0
Music cassettes & CDs	1,508	4	1,570	2	1
Total Children's Audio	2,732	12	3,055	4	1
Educational CD-ROMs	638	5	669	1	0
Educational videos	1,110	-1	1,103	1	0
Educational DVDs	531	17	619	1	0
Entertainment videos	1,686	-22	1,314	2	0
Entertainment DVDs	1,143	43	1,630	2	1
Total Children's Video	5,108	4	5,335	7	2
TOTAL CHILDREN'S COLLECTION	76,019	6	80,369	100	26

CHILDREN'S COLLECTION MONTHLY ACTIVITY	Items Held at start of 2008/2009	Items Added	Items Withdrawn	Net Change	Items Held at end of 2008/2009
Reference books	1,471	61	17	44	1,515
Nonfiction books	30,890	1,770	277	1,493	32,383
Fiction hardback books	11,231	1,029	193	836	12,067
Fiction paperback books	3,016	376	236	140	3,156
Easy books	20,228	1,536	319	1,217	21,445
Baby books	1,288	295	225	70	1,358
Total Children's Books	68,124	5,067	1,267	3,800	71,924
Total Children's Magazines (titles)	55	0	0	0	55
Audiobooks on tape	645	1	19	-18	627
Audiobooks on disc	579	262	-17	279	858
Music cassettes & CDs	1,508	137	75	62	1,570
Total Children's Audio	2,732	400	77	323	3,055
Educational CD-ROMs	638	41	10	31	669
Educational videos	1,110	0	7	-7	1,103
Educational DVDs	531	83	-5	88	619
Entertainment videos	1,686	2	374	-372	1,314
Entertainment DVDs	1,143	503	16	487	1,630
Total Children's Video	5,108	629	402	227	5,335
TOTAL CHILDREN'S COLLECTION	76,019	6,096	1,746	4,350	80,369

**THE URBANA FREE LIBRARY
Archives Collection Detail**

**Fiscal Year 2008/2009
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ARCHIVES COLLECTION	Items Held at end of 2007/2008	Percent Change	Items Held at end of 2008/2009	Percent of Arch Coll 2008/2009	Percent of Total Coll 2008/2009
Books	15,089	1	15,296	46	5
Magazine titles (print and microfilm)	636	0	636	2	0
Newspaper titles (print and microfilm)	106	0	106	0	0
Microfilm, other (reels)	4,146	0	4,143	13	1
Microfiche	269	-4	257	1	0
Maps	450	0	450	1	0
Photographs	11,277	0	11,277	34	4
Collections	430	0	430	1	0
Audio, spoken	340	0	340	1	0
Audio music	65	0	65	0	0
Educational videos & DVDs	64	0	64	0	0
TOTAL ARCHIVES COLLECTION	32,872	1	33,064	100	11

ARCHIVES COLLECTION MONTHLY ACTIVITY	Items Held at start of 2008/2009	Items Added	Items Withdrawn	Net Change	Items Held at end of 2008/2009
Books	15,089	429	222	207	15,296
Magazine titles (print and microfilm)	636	5	5	0	636
Newspaper titles (print and microfilm)	106	0	0	0	106
Microfilm, other (reels)	4,146	0	3	-3	4,143
Microfiche	269	0	12	-12	257
Maps	450	0	0	0	450
Photographs	11,277	0	0	0	11,277
Collections	430	0	0	0	430
Audio, spoken	340	0	0	0	340
Audio music	65	0	0	0	65
Educational videos & DVDs	64	0	0	0	64
TOTAL ARCHIVES COLLECTION	32,872	434	242	192	33,064

**THE URBANA FREE LIBRARY
Programs & PR Events**

Fiscal Year 2008/2009
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PROGRAMS	Programs 2007/2008	Percent Change	Programs 2008/2009	Attendance 2007/2008	Percent Change	Attendance 2008/2009
Administratrion						
Presentations/talks	2		7	95		300
Library/department tours	1		5	12		122
Other	0		1	0		120
Total Administration Programs	3	333	13	107	407	542
Adult Services						
Presentations/talks	6		37	265		2,078
Library/department tours	14		5	290		82
School visits to library	1		3	6		167
Library visits to schools	5		0	100		0
Online catalog instruction	0		1	0		11
Musical programs	16		11	1,185		822
Other	56		35	969		727
Total Adult Programs	98	-6	92	2,815	38	3,887
Children's Services						
Presentations/talks	4		2	41		75
Library/department tours	3		12	24		153
School visits to library	47		66	607		933
Library visits to schools	32		29	3,968		3,598
Daycare/other visits to library	29		24	553		433
Library visits to daycares/other	23		36	777		1,214
Group Funfare	51		6	1,347		182
Family Funfare	51		5	1,114		159
Babies' Lap Time	121		122	5,551		5,650
Toddler Time	20		19	741		941
Write On!	7		7	79		67
Musical programs	13		5	970		417
Other	121		185	4,833		5,383
Total Children's Programs	522	-1	518	20,605	-7	19,205
Archives						
Presentations/talks	8		5	187		90
Library/department tours	1		2	3		0
School visits to library	0		0	0		0
Genealogical/Historical Society	25		24	310		276
Genealogy classes	11		12	198		166
Other	2		5	115		61
Total Archives Programs	47	2	48	813	-27	593
TOTAL LIBRARY PROGRAMS	670	0	671	24,340	0	24,227

PR EVENTS	PR Events 2007/2008	PR Events 2008/2009	Contacts 2007/2008	Contacts 2008/2009
Administratrion	0	18	0	1,965
Circulation	23	32	3,518	3,900
Adult Services	7	6	606	1,023
Children's Services	6	9	1,230	1,362
Archives	0	1	0	0
TOTAL LIBRARY PR EVENTS	36	83	5,354	8,250

**THE URBANA FREE LIBRARY
Staff Statistics**

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STAFF EDUCATION & TRAINING	2007/2008	Percent Change	2008/2009	Percent of Total CE Hours 2008/2009
Conferences (hrs)	201		117	21
Workshops / courses (hrs)	140		140	24
UFL in-service / webinars (hrs)	145		314	55
TOTAL HOURS STAFF CE & TRAINING	<u>486</u>	<u>18</u>	<u>571</u>	<u>100</u>

PROFESSIONAL ACTIVITY	2007/2008	Percent Change	2008/2009	Percent of Total Activity 2008/2009
State/national committee meetings (hrs)	1		5	3
LTLS meetings (hrs)	5		33	17
Local community meetings (hrs)	55		129	68
GSLIS mtgs / student interviews (hrs)	24		24	13
TOTAL PROFESSIONAL ACTIVITY	<u>85</u>	<u>125</u>	<u>191</u>	<u>100</u>
(excludes presentations, which are included with programs)				

VOLUNTEER HOURS	2007/2008	Percent Change	2008/2009	Percent of Total Hours 2008/2009
Administration	9		0	0
Circulation	0		0	0
Adult Services	493		525	20
Children's Services	137		310	12
Archives	1,312		1,482	57
Acquisitions	261		143	6
Community service, Archives	336		97	4
Community service, other	0		32	1
TOTAL VOLUNTEER HOURS	<u>2,547</u>	<u>2</u>	<u>2,588</u>	<u>100</u>